Assistive Technology Suppliers New Zealand Incorporated

Constitution Rules

1. Introductory Rules

1.1 Name

The name of the society is Assistive Technology Suppliers New Zealand Incorporated (in these **Rules** referred to as the 'Society').

1.2 Charitable status

The **Society** is not and does not intend to be registered as a charitable entity under the Charities Act 2005.

1.3 Definitions

In these **Rules**, words have the meaning set down in the Act. In all other instances, unless the context requires otherwise, the following words and phrases have the following meanings:

'Act' means the Incorporated Societies Act 1908 or any Act which replaces it (including amendments to it from time to time), and any regulations made under the Act or under any Act which replaces it.

'Annual General Meeting' means a meeting of the Members of the Society held once per year which, among other things, will receive and consider reports on the Society's activities and finances.

"AT" means Assistive Technology.

'Chair' means the Committee Member responsible for, among other things, overseeing the governance and operations of the Society and chairing General Meetings.

'Committee' means the Society's governing body.

'Committee Member' means a member of the Committee, including the Chair, Secretary and Treasurer.

'Deputy Chair' means the **Committee Member** elected or appointed to deputise in the absence of the Chair.

'General Meeting' means either an Annual General Meeting or a Special General Meeting of the Society.

'Interested Member' means a member who is interested in a matter for any of the reasons set out in section 62 of the Incorporated Societies Act 2022.

'Interests Register' means the register of interests of Officers, including Committee Members, kept under these Rules.

'Matter' means-

- 1. the **Society's** performance of its activities or exercise of its powers; or
- 2. an arrangement, agreement, or contract (a transaction) made or entered into, or proposed to be entered into, by the **Society**.

'Member' means an organisation or company properly admitted to the **Society** who has not ceased to be a member of the **Society**.

'Notice' to Members includes any notice given by post, courier or email; and the failure for any reason of any Member to receive such Notice or information shall not invalidate any meeting or its proceedings or any election.

'Register of Members' means the register of Members kept under these Rules.

'Rules' means the rules in this document.

'Secretary' means the **Committee Member** responsible for, among other things, keeping the **Register of Members**, the **Register of Interests**, and recording the minutes of **General Meetings** and **Committee** meetings.

'Special General Meeting' means a meeting of the Members, other than an Annual General Meeting, called for a specific purpose or purposes.

'Treasurer' means the Committee Member responsible for, among other things, overseeing the finances of the Society.

'Working Days' mean as defined in the Legislation Act 2019. Examples of days that are not Working Days include, but are not limited to, the following — a Saturday, a Sunday, Christmas Day, Boxing Day, New Years Day, day after new Years Day, Waitangi Day, Good Friday, Easter Monday, ANZAC Day, the Sovereign's birthday, Te Rā Aro ki a Matariki/Matariki Observance Day, and Labour Day.

1.4 Purposes

The primary purposes of the **Society** are to:

a. Advance the public interest in the provision of Assistive Technology, that contributes and supports New Zealanders through the funding and promotion of:

- a. AT research
- b. Education
- c. AT supply "best practice"
- d. Community accessible AT events
- b. To give the Assistive Technology industry a voice that:
 - a. Provides positive influence on Government policy through a representative and unified approach.
 - b. Educates Government and other stakeholders about the Assistive Technology industry.
 - c. Promotes a robust competitive and commercially viable marketplace.
 - d. Advocates on behalf of suppliers to achieve excellence, quality, value and positive outcomes for suppliers, AT consumers, stakeholders and the broader community.
 - e. Works with Government at all levels to ensure the longevity of the AT industry and to deliver quality and value in AT solutions for people with a disability, older persons, carers and funding bodies.
- c. To improve the quality of equipment provision by:
 - a. Supporting the ongoing training and education of healthcare professionals.
 - b. Promoting ethical business practices that safeguard the interests of consumers of AT.
 - c. Participating in the development of appropriate and cost- effective product standards.
 - d. Maintaining and enhancing service standards, quality and reputation of the society for the collective mutual benefit and interests of members and the broader community.
- d. To develop alliances with all industry stakeholders to;
 - a. Drive continued improvement in outcomes for AT consumers.
 - b. Minimise the total lifetime costs of AT equipment on society and AT consumers.
 - c. Ensure an open, fair and competitive market.
 - d. Promote the services, activities and events of the society for commercial, government, public recognition and benefits.
 - e. Undertake other actions or activities necessary, incidental or conducive to advance these objectives.

The **Society** must not operate for the purpose of, or with the effect of:

- any Member of the Society deriving any personal financial gain from membership of the Society, other than as may be permitted by law, or
- returning all or part of the surplus generated by the Society's operations to Members, in money or in kind, or
- conferring any kind of ownership in the Society's assets on Members

but the **Society** will not operate for the financial gain of **Members** simply if the **Society**:

- engages in trade,
- for matters that are incidental to the purposes of the **Society**, pays a **Member** of the **Society** that is a body corporate that is not, or are the trustees of a trust that are not, carried on for the private pecuniary profit of any individual,
- reimburses a Member for reasonable expenses legitimately incurred on behalf of the Society or while pursuing the Society's purposes,
- provides benefits to members of the public or of a class of the public and those persons include **Members** or their families,
- pays a Member a salary or wages or other payments for services to the Society
 on arm's length terms (terms reasonable in the circumstances if the parties were
 connected or related only by the transaction in question, each acting
 independently, and each acting in its own best interests; or are terms less
 favourable to the Member than those terms),
- pays any **Member** interest at no more than current commercial rates on loans made by that **Member** to the **Society**, or;
- provides a Member with incidental benefits (for example, trophies, prizes, or discounts on products or services) in accordance with the purposes of the Society.

No **Interested Member** is allowed to take part in, or influence any decision made by the **Society** in respect of payments to, or on behalf of, the **Interested Member** of any income, benefit, or advantage.

Any payments made to an **Interested Member** must be for goods and services that advance the charitable purpose and must be reasonable and comparable to payments that would be made between unrelated parties.

1.5 Act and Regulations

Nothing in this Constitution authorises the **Society** to do anything which contravenes or is inconsistent with the Act, any regulations made under the Act, or any other legislation.

1.6 Registered office

The Registered Office of the **Society** shall be at such place in New Zealand as the **Committee** from time to time determines, and changes to the Registered Office shall immediately be notified to the Registrar of Incorporated Societies in a form and as required by the Act.

1.7 Power to borrow money

The **Society** does not have the power to borrow money.

1.8 Other powers

In addition to its statutory powers, the **Society** may (subject to exercising the care and skill that a prudent person of business would exercise in managing the affairs of others) for the purposes of carrying on any operation within the scope of its objects:

- use its funds to pay the costs and expenses to advance or carry out its objects,
- employ or contract with such people as may be appropriate, and
- invest in any investment.

2. Members

2.1 Minimum number of members

The **Society** shall maintain the minimum number of **Members** required by the **Act**.

2.2 Becoming a member: consent

Every applicant for membership must consent in writing to becoming a **Member**.

2.3 Becoming a member: process

An applicant for membership must complete and sign any application form, supply any information, or attend an interview, as may be reasonably required by the **Committee** regarding an application for membership.

The **Committee** may accept or decline an application for membership. The **Committee** must advise the applicant of its decision (but is not required to provide reasons for that decision).

2.4 Obligations and rights

Every **Member** shall provide the **Society** with that **Member**'s name and contact details (including contact person, postal address, telephone number(s), and any organisational email address) and promptly advise the **Society** of any changes to those details.

Membership does not confer on any **Member** any right, title, or interest (legal or equitable) in the property of the **Society.**

All **Members** (including **Committee Members**) shall promote the interests and purposes of the **Society** and shall do nothing to bring the **Society** into disrepute.

A **Member** is only entitled to exercise the rights of membership (including attending and voting at **General Meetings**, accessing or using the **Society**'s premises, facilities, equipment and other property) if all subscriptions and any other fees have been paid to the **Society** by their respective due dates, but no **Member** or Life **Member** is liable for an obligation of the **Society** by reason only of being a **Member**.

A **Member** shall provide the **Secretary** with the name and contact details of the person who is the organisation's authorised representative, and that person shall be deemed to be the organisation's proxy for the purposes of voting at **General Meetings**.

The **Committee** may decide what access or use **Members** may have of or to any premises, facilities, equipment or other property owned, occupied or otherwise used by the **Society**, including any conditions of and fees for such access or use.

2.6 Subscriptions and fees

The annual subscription and any other fees for membership for the then current financial year shall be set by resolution of a **General Meeting** (at which it may also be decided whether payment can be made by periodic instalments).

Any **Member** failing to pay the annual subscription (including any periodic payment), any levy, or any capitation fees, within 3 calendar month(s) of the date the same was due for payment shall be considered as unfinancial and shall (without being released from the obligation of payment) have no membership rights and shall not be entitled to participate in any **Society** activity or to access or use the **Society**'s premises, facilities, equipment and other property until all the arrears are paid. If such arrears are not paid within 6 calendar months of the due date for payment of the subscription, any other fees, or levy the **Committee** may terminate the **Member**'s membership (without being required to give prior notice to that **Member**).

2.7 Ceasing to be a member

A **Member** ceases to be a **Member**:

- on liquidation or deregistration, or
- by resignation from that Member's class of membership by notice to the Secretary, or
- on termination of a **Member**'s membership under these **Rules**.

with effect from (as applicable):

- from the date of its liquidation or deregistration, or
- the date of receipt of the notice of resignation by the **Secretary** (or any subsequent date stated in the notice of resignation), or
- the date of termination of membership under these Rules, or
- the date specified in a resolution of the Committee.

2.8 Obligations on resignation

A **Member** who resigns or whose membership is terminated under these **Rules**:

- remains liable to pay all subscriptions and other fees to the Society's next balance date,
- shall cease to hold themself out as a Member of the Society, and
- shall return to the **Society** all material provided to **Members** by the **Society** (including any membership certificate, badges, handbooks and manuals).
- shall cease to be entitled to any of the rights of a Society Member.

2.9 Becoming a member again

Any former **Member** may apply for re-admission in the manner prescribed for new applicants, and may be re-admitted only by resolution of the **Committee**.

However, if a former **Member**'s membership was terminated following a dispute resolution process, the applicant may be re-admitted only by a **General Meeting** on the recommendation of the **Committee**.

3. General Meetings

3.1 Annual General Meetings

An **Annual General Meeting** shall be held once a year on a date and at a location determined by the **Committee** and consistent with any requirements in the **Act**, and the **Rules** relating to the procedure to be followed at **General Meetings** shall apply.

3.2 Annual General Meetings: business

The business of an **Annual General Meeting** shall be to:

- confirm the minutes of previous Society Meeting(s),
- adopt the annual report on Society business,
- adopt the Treasurer's report on the finances of the Society, and the annual financial statements,
- set any subscriptions for the current financial year,
- consider any motions,
- elect and appoint the officers and the committee
- consider any general business.

The Committee must, at each **Annual General Meeting**, present the following information:

- an annual report on the affairs of the Society during the most recently completed accounting period,
- the annual financial statements for that period, and
- notice of any disclosures of conflicts of interest made by Committee Members
 during that period (including a brief summary of the matters, or types of matters,
 to which those disclosures relate).

3.3 Special General Meetings

Special General Meetings may be called at any time by the **Committee** by resolution. The **Committee** must call a **Special General Meeting** if the **Secretary** receives a written request signed by at least 20 per cent of **Members**. Any resolution or written request must state the business that the **Special General Meeting** is to deal with.

The **Rules** relating to the procedure to be followed at **General Meetings** shall apply to a **Special General Meeting**, and a **Special General Meeting** shall only consider and deal with the business specified in the **Committee**'s resolution or the written request by **Members** for the Meeting.

3.4 Procedure

The **Committee** shall give all **Members** at least 10 **Working Days**' Notice of any **General Meeting** and of the business to be conducted at that **General Meeting**.

The **General Meeting** and its business will not be invalidated simply because one or more **Members** do not receive the **Notice** of the **General Meeting**.

All financial **Members** may attend, speak and vote at **General Meetings**:

- in person, or
- by a signed original written proxy (an email or copy not being acceptable) in favour of some individual entitled to be present at the meeting and received by, or handed to, the Secretary before the commencement of the General Meeting, or
- through the authorised representative of an organisation as notified to the Secretary, and
- no other proxy voting shall be permitted.

No **General Meeting** may be held unless at least 30 percent of eligible financial **Members** attend. This will constitute a quorum.

If, within half an hour after the time appointed for a meeting a quorum is not present, the meeting – if convened upon request of **Members** – shall be dissolved; in any other case it shall stand adjourned to a day, time and place determined by the **Chair** of the **Society**,

and if at such adjourned meeting a quorum is not present those present in person or by proxy shall be deemed to constitute a sufficient quorum. Any decisions made when a quorum is not present are not valid.

- **General Meetings** may be held at one or more venues using any real-time audio, audio and visual, or electronic communication that gives each member a reasonable opportunity to participate.
- All **General Meetings** shall be chaired by the **Chair**. If the **Chair** is absent, the meeting shall elect another **Committee Member** to chair that meeting.
- Any person chairing a General Meeting has a deliberative and, in the event of a tied vote, a casting vote.
- Any person chairing a **General Meeting** may:
 - With the consent of any that General Meeting adjourn the General Meeting
 from time to time and from place to place but no business shall be transacted
 at any adjourned meeting other than the business left unfinished at the
 meeting from which the adjournment took place.
 - Direct that any person not entitled to be present at the Meeting, obstructing the business of the Meeting, behaving in a disorderly manner, being abusive, or failing to abide by the directions of the chairperson be removed from the Meeting, and
 - In the absence of a quorum or in the case of emergency, adjourn the Meeting or declare it closed.
- The Committee may put forward motions for the Society to vote on ('Committee Motions'), which shall be notified to Members with the notice of the General Meeting.
- Any Member may request that a motion be voted on ('Member's Motion') at a
 General Meeting, by giving notice to the Secretary at least 15 Working Days
 before that meeting. The Member may also provide information in support of the
 motion ('Member's Information').

3.5 Minutes

Minutes must be kept by the Secretary of all General Meetings.

4. Committee

4.1 Composition

The **Committee** will consist of 6 **Committee Members** who are:

- Members; and
- natural persons; and
- not disqualified by these Rules or the Act.

The **Committee** will include:

- a Chair,
- a Secretary and a Treasurer, who may be the same person, and
- 3-4 other **Committee Members.**

4.2 Qualifications

Prior to election or appointment, every **Committee Member** must consent in writing to be a **Committee Member** and certify in writing that they are not disqualified from being appointed or holding office as a **Committee Member** by these **Rules** or the **Act**.

The following persons are disqualified from being appointed or holding office as a **Committee Member:**

- 1. a person who is under 16 years of age,
- 2. a person who is an undischarged bankrupt,
- a person who is prohibited from being a director or promoter of, or being concerned or taking part in the management of, an incorporated or unincorporated body under the Companies Act 1993, the Financial Markets Conduct Act 2013, or the Takeovers Act 1993,
- 4. a person who is disqualified from being a member of the **Committee** of a charitable entity under section 31(4)(b) of the Charities Act 2005,
- 5. a person who has been convicted of any of the following, and has been sentenced for the offence, within the last 7 years:
 - 1. an offence under subpart 6 of Part 4,
 - 2. a crime involving dishonesty (within the meaning of section 2(1) of the Crimes Act 1961),
 - 3. an offence under section 143B of the Tax Administration Act 1994.
 - 4. an offence, in a country other than New Zealand, that is substantially similar to an offence specified in subparagraphs (i) to (iii),
 - 5. a money laundering offence or an offence relating to the financing of terrorism, whether in New Zealand or elsewhere.
- 6. a person subject to:
 - 1. a banning order under subpart 7 of Part 4 of the Incorporated Societies Act 2022; or
 - 2. an order under section 108 of the Credit Contracts and Consumer Finance Act 2003; or
 - 3. a forfeiture order under the Criminal Proceeds (Recovery) Act 2009; or
 - 4. a property order made under the Protection of Personal and Property Rights Act 1988, or whose property is managed by a trustee corporation under section 32 of that Act.

- 7. a person who is subject to an order that is substantially similar to an order referred to in paragraph (f) under a law of a country, State, or territory outside New Zealand that is a country, State, or territory prescribed by the regulations (if any) of the new Incorporated Societies Act.
- 8. Any person who is disqualified or does not comply with any qualifications for officers as prescribed from time to time by a resolution of the **Committee**.

4.3 Election or appointment

The election of **Committee Members** shall be conducted as follows:

- 1. Committee Members shall be elected during Annual General Meetings. However, if a vacancy in the position of any Committee Member occurs between Annual General Meetings, that vacancy shall be filled by resolution of the Committee (and any such appointee must, before appointment, supply a signed consent to appointment and a certificate that the nominee is not disqualified from being appointed or holding office as a Committee Member by these Rules or the Act).
- 2. A candidate's written nomination, accompanied by the written consent of the nominee (who must be a financial member) with a certificate that the nominee is not disqualified from being appointed or holding office as a Committee Member by these Rules or the Act, shall be received by the Secretary at least 15 Working Days before the date of the Annual General Meeting. If there are insufficient valid nominations received, further nominations may be received from the floor at the Annual General Meeting.
- 3. Votes shall be cast in such a manner as the person chairing the Meeting determines. In the event of any vote being tied, the tie shall be resolved by the incoming **Committee** (excluding those in respect of whom the votes are tied).
- Two Members (who are not nominees) or non-Members appointed by the Chair/President shall act as scrutineers for the counting of the votes and destruction of any voting papers.
- 5. The failure for any reason of any financial **Member** to receive such **Notice** shall not invalidate the election.

4.4 Term

The term of office for all **Committee Members** shall be 1 year, expiring at the end of the **Annual General Meeting** in the year corresponding with the last year of each **Committee Member's** term of office.

No Committee Member shall serve for more than 10 consecutive terms.

No **Chair** shall serve for more than 4 consecutive years as **Chair**.

4.5 Removal

Where a complaint is made about the actions or inaction of a **Committee Member** (and not in the **Committee Member's** capacity as a Member of the **Society**) the following steps shall be taken:

- The **Committee Member** who is the subject of the complaint, must be advised of all details of the complaint.
- The **Committee Member** who is the subject of the complaint, must be given adequate time to prepare a response.
- The complainant and the **Committee Member** who is the subject of the complaint, must be given an adequate opportunity to be heard, either in writing or at an oral hearing by the **Committee** (excluding the **Committee Member** who is the subject of the complaint) if it considers that an oral hearing is required.
- Any oral hearing shall be held by the Committee (excluding the Committee
 Member who is the subject of the complaint), and/or any oral or written statement
 or submissions shall be considered by the Committee (excluding the Committee
 Member who is the subject of the complaint).

If the complaint is upheld, the **Committee Member** may be removed from the **Committee** by a resolution of the **Committee** or of a **General Meeting**, in either case passed by a two-thirds majority of those present and voting.

4.6 Cessation of Committee membership

A **Committee Member** shall be deemed to have ceased to be a **Committee Member** if the company they represent ceases to be a **Member**.

Each **Committee Member** shall within 10 **Working Days** of submitting a resignation or ceasing to hold office, deliver to the **Secretary** all books, papers and other property of the **Society** held by such former **Committee Member**.

4.7 Functions

From the end of each **Annual General Meeting** until the end of the next **Annual General Meeting**, the **Society** shall be governed by the **Committee**, which shall be accountable to the **Members** for the advancement of the **Society**'s purposes and the implementation of resolutions approved by any **General Meeting**.

4.8 Officers' duties

At all times each Committee Member:

- 1. shall act in good faith and in what he or she believes to be the best interests of the **Society**,
- 2. must exercise all powers for a proper purpose,

- 3. must not act, or agree to the **Society** acting, in a manner that contravenes the **Act** or these **Rules**,
- 4. when exercising powers or performing duties as a Committee Member, must exercise the care and diligence that a reasonable person with the same responsibilities would exercise in the same circumstances taking into account, but without limitation, the nature of the Society, the nature of the decision, the position of the Committee Member and the nature of the responsibilities undertaken by him or her,
- 5. must not agree to the activities of the Society being carried on in a manner likely to create a substantial risk of serious loss to the Society or to the Society's creditors, or cause or allow the activities of the Society to be carried on in a manner likely to create a substantial risk of serious loss to the Society or to the Society's creditors, and
- 6. must not agree to the **Society** incurring an obligation unless he or she believes at that time on reasonable grounds that the **Society** will be able to perform the obligation when it is required to do so.

4.9 Powers

Subject to these **Rules** and any resolution of any **General Meeting** the Committee may:

- exercise all the Society's powers, other than those required by the Act or by these Rules to be exercised by the Society in General Meeting, and
- enter into contracts on behalf of the Society or delegate such power to a Committee Member, sub-committee, employee, or other person.

4.10 Sub-committees

The **Committee** may appoint sub-committees consisting of such persons (whether or not **Members** of the **Society**) and for such purposes as it thinks fit. Unless otherwise resolved by the **Committee**:

- the quorum of every sub-committee is half the members of the sub-committee but not less than 2,
- no sub-committee shall have power to co-opt additional members,
- a sub-committee must not commit the **Society** to any financial expenditure without express authority, and
- a sub-committee must not further delegate any of its powers.

4.11 General issues

The **Committee** and any sub-committee may act by resolution approved in the course of a conference call using audio and/or audio-visual technology or through a written ballot

conducted by email, electronic voting system, or post, and any such resolution shall be recorded in the minutes of the next **Committee** meeting.

Other than as prescribed by the **Act** or these **Rules**, the **Committee** or any subcommittee may regulate its proceedings as it thinks fit.

Subject to the **Act**, these **Rules** and the resolutions of **General Meetings**, the decisions of the **Committee** on the interpretation of these **Rules** and all matters dealt with by it in accordance with these **Rules** and on matters not provided for in these Rules shall be final and binding on all **Members**.

4.12 Conflicts of interest

An Officer or a member of the **Committee** and/or member of a sub-committee who is an **Interested Member** in respect of any matter being considered by the **Society**, must disclose details of the nature and extent of the interest (including any monetary value of the interest if it can be quantified) -

- 1. to the **Committee** and or sub-committee; and
- 2. in an Interests Register kept by the Committee.

Disclosure must be made as soon as practicable after the member of the **Committee** and/or sub-committee becomes aware that they are interested in the matter.

A member of the **Committee** and/or sub-committee who is an **Interested Member** regarding a matter -

- must not vote or take part in the decision of the Committee and/or subcommittee relating to the matter; and
- must not sign any document relating to the entry into a transaction or the initiation of the matter; but
- may take part in any discussion of the Committee and/or sub-committee
 relating to the matter and be present at the time of the decision of the
 Committee and/or sub-committee (unless the Committee and/or subcommittee decides otherwise).

However, a member of the **Committee** and/or sub-committee who is prevented from voting on a matter may still be counted for the purpose of determining whether there is a quorum at any meeting at which the matter is considered.

Where 50 per cent or more of **Committee Members** are prevented from voting on a matter because they are interested in that matter, a **Special General Meeting** must be called to consider and determine the matter, unless all non-interested members agree otherwise, and where 50 per cent or more of the members of a sub-committee are prevented from voting on a matter because they are interested in that matter, the **Committee** shall consider and determine the matter.

5. Committee Meetings

5.1 Frequency

The **Committee** shall meet at least quarterly at such times and places and in such manner (including by audio, audio and visual, or electronic communication) as it may determine and otherwise where and as convened by the **Chair** or **Secretary**.

5.2 Procedure

The quorum for Committee meetings is at least half the number of Committee Members.

6. Records

6.1 Register of Members

The **Secretary** shall keep an up-to-date **Register of Members**, recording for each **Member** their name, contact details, the date they became a **Member**, and any other information required by these **Rules** or prescribed by Regulations under the **Act**.

6.2 Contents of Register of Members

The information contained in the **Register of Members** shall include each **Member**'s:

- postal address,
- phone number (landline and/or mobile),
- organizational email address (if any),
- the date the **Member** became a **Member**,
- whether the **Member** is financial or unfinancial.

Every **Member** shall promptly advise the **Secretary** of any change of their contact details.

6.3 Access to Register of Members

With reasonable notice and at reasonable times, the **Secretary** shall make the **Register of Members** available for inspection by **Members** and **Committee Members**. However, no access will be given to information on the **Register of Members** to **Members** or any other person, other than as required by law.

6.4 Interests Register

The **Secretary** shall maintain an up-to-date register of the interests disclosed by Officers.

7. Finances

7.1 Control and management

The funds and property of the **Society** shall be:

- controlled, invested and disposed of by the Committee, subject to these Rules, and
- devoted solely to the promotion of the objects and purposes of the Society.

7.2 Balance date

The **Society**'s financial year shall commence on 01 July of each year and end on 30 June (the latter date being the **Society**'s balance date).

8. Dispute Resolution

8.1 Raising disputes

Any grievance by a **Member**, and any complaint by anyone, is to be lodged by the complainant with the **Secretary** in writing and must provide such details as are necessary to identify the details of the grievance or complaint. All **Members** (including the **Committee**) are obliged to cooperate to resolve disputes efficiently, fairly, and with minimum disruption to the **Society**'s activities.

The complainant raising a grievance or complaint, and the **Committee**, must consider and discuss whether a grievance or complaint may best be resolved through informal discussions, mediation or arbitration. Where mediation or arbitration is agreed on, the parties will sign a suitable mediation or arbitration agreement.

The resolution of all disputes must be conducted in a manner that is consistent with natural justice.

8.2 Investigating disputes

This rule concerns any grievances of members relating to their rights and interests as **Members**, and any complaints concerning the alleged conduct or discipline of members, collectively referred to as "disputes."

These disputes procedures are designed to enable and facilitate the fair, prompt and efficient resolution of grievances and complaints.

Rather than investigate and deal with any grievance or complaint, the **Committee** may:

appoint a sub-committee to deal with the same, or

 refer the same to an external arbitrator, arbitral tribunal, or external visitor (or referee), so long as minimum standards of natural justice and the following requirements under this rule are satisfied.

The **Committee** or any such sub-committee or person considering any grievance or complaint is referred to hereafter as the "decision-maker".

The decision-maker:

- shall consider whether to investigate and deal with the grievance or complaint, and
- may decline to do so (for instance, if the decision-maker is satisfied that the
 complainant has insufficient interest in the matter or otherwise lacks standing to
 raise it; the matter is trivial or does not appear to disclose material misconduct or
 material; the matter raised appears to be without foundation or there is no
 apparent evidence to support it; some damage to Members' interests may arise;
 or the conduct, incident, event or issue has already been investigated and dealt
 with by the Society).

Where the decision-maker decides to investigate and deal with a grievance, the following steps shall be taken:

- The complainant and the **Member**, or the **Society** which is the subject of the grievance, must be advised of all details of the grievance.
- The **Member**, or the **Society** which is the subject of the grievance, must be given an adequate time to prepare a response.
- The complainant and the **Member**, or the **Society** which is the subject of the
 grievance, must be given an adequate opportunity to be heard, either in writing or
 at an oral hearing if the decision-maker considers that an oral hearing is required.
- Any oral hearing shall be held by the decision-maker, and/or any written statement or submissions shall be considered by the decision-maker.

Where the decision-maker decides to investigate and deal with a complaint, the following steps shall be taken:

- The complainant and the **Member** complained against must be advised of all allegations concerning the **Member**, and all details of the complaint.
- The **Member** complained against must be given an adequate time to prepare a response.
- The **Member** complained against must be given an adequate opportunity to be heard, either in writing or at an oral hearing if the decision-maker considers that an oral hearing is required.
- Any oral hearing shall be held by the decision-maker, and/or any written statement or submissions shall be considered by the decision-maker.

A **Member** may not make a decision on or participate as a decision-maker in regards to a grievance or complaint, if two or more **Committee Members**, or the decision-maker, consider that there are reasonable grounds to infer that the person may not approach the grievance or complaint impartially, or without a predetermined view. Such a decision must take into account the context of the **Society** and the particular case, and may include consideration of facts known by the other **Members** about the decision-maker, so long as the decision is reasonably based on evidence that proves or disproves an inference that the decision-maker might not act impartially.

8.3 Resolving disputes

The decision-maker may:

- · dismiss a grievance or complaint, or
- uphold a grievance and make such directions as the decision-maker thinks appropriate (with which the **Society** and **Members** shall comply),
- uphold a complaint and:
 - reprimand or admonish the **Member**, and/or
 - suspend the Member from membership for a specified period, or terminate the Member's membership, and/or
 - order the complainant (if a Member) or the Member complained against, to meet any of the Society's reasonable costs in dealing with a complaint.

9. Winding Up

9.1 Process

The **Society** may be wound up, or liquidated, or removed from the Register of Incorporated Societies in accordance with the provisions of the **Act**.

The **Secretary** shall give **Notice** to all **Members** of:

- the proposed motion to wind up the **Society** or remove it from the Register of Incorporated Societies, and
- the **General Meeting** at which any such proposal is to be considered,
- the reasons for the proposal, and
- any recommendations from the **Committee** in respect to such notice of motion.

Any resolution to wind up the **Society** or remove it from the Register of Incorporated Societies must be passed by a two-thirds majority of all **Members** present and voting.

9.2 Surplus assets

If the **Society** is wound up, or liquidated, or removed from the Register of Incorporated Societies, no distribution shall be made to any **Member**.

On the winding up or liquidation or removal from the Register of Incorporated Societies of the **Society**, its surplus assets after payment of all debts, costs and liabilities shall be vested in an organisation that promotes a similar purpose to the Society.

However, on winding up by resolution under this rule, the **Society** may approve a different distribution to a different entity from that specified above, so long as the **Society** complies with these **Rules** and the **Act** in all other respects.

10. Alterations to the Rules

10.1 Amending these Rules

The **Society** may amend or replace these **Rules** at a **General Meeting** by a resolution passed by a two-thirds of majority of those **Members** present and voting.

Any proposed motion to amend or replace these **Rules** shall be signed by at least 30 per cent of eligible **Members** and given in writing to the **Secretary** at least 20 **Working Days** before the **General Meeting** at which the motion is to be considered and accompanied by a written explanation of the reasons for the proposal.

At least 15 **Working Days** before the **General Meeting** at which any amendment is to be considered the **Secretary** shall give to all **Members** notice of the proposed motion, the reasons for the proposal, and any recommendations the **Committee** has.

When an amendment is approved by a **General Meeting** it shall be notified to the Registrar of Incorporated Societies in the form and manner specified in **the Act** for registration and shall take effect from the date of registration.

11. Other

11.1 Common seal

The common seal of the **Society** must be kept in the custody of the **Chair**.

The common seal may be affixed to any document:

- by resolution of the Committee, and must be countersigned by two Committee Members:
- 2. by such other means as the **Committee** may resolve from time to time.

11.2 Contact person

The **Society** shall have at least one but no more than three contact person(s) whom the Registrar can contact when needed.

The **Society**'s contact person must be:

- · At least 18 years of age, and
- · An Officer, and
- Ordinarily resident in New Zealand, and
- Not disqualified under the Act from holding that office; and
- Shall be appointed by the Committee.

Any change in that contact person or that person's name or contact details shall be advised to the Registrar of Incorporated Societies within 20 **Working Days** of that change occurring, or the **Society** becoming aware of the change.

11.3 Affiliates

A person or organisation who does not wish to be or is not eligible to be a Member but who has an interest in the purposes of the Society may apply to the Committee for involvement in the Society as an Affiliate.

An application for involvement in the Society as an Affiliate must be in writing in a form approved by the Committee.

The Committee may determine from time to time categories and conditions, including fees, attaching to being an Affiliate.

The Committee may invite Affiliates to attend Society Meetings.

The Committee may remove a person as an Affiliate if the person fails to pay any fee determined by the Committee or in the Committee's opinion ceases:

- (a) to have an active interest in the Society;
- (b) to be committed to the purposes of the Society; or
- (c) to meet the conditions attached to being an Affiliate,
- (d) or is found by the Committee to have made statements or acted in such a way as to discredit or bring into disrepute either the Affiliate, the Society, or any Member.

(e)	An Affiliate may by notice to the Secretary resign as an Affiliate with immediate effect or with effect from a particular date subsequent to, but not being later than one month from, the date of that notice.